

Associates of Behavioral Health Northwest
2030 E. Algonquin Rd, Suite 401
Schaumburg, IL. 60173

Notice of Electronic Communication Privacy and Consent:

Your confidentiality is important to us, and we uphold strict standards in order to protect your privacy. Because of the threat of unauthorized attempts to access electronic communication, technology as a way of communicating, both via email and text, can never be 100% secure; therefore, we cannot guarantee the safety of this information under the Health Insurance Portability and Accountability Act (HIPAA). Client information may also be compromised by the loss of an electronic device, by family, friends or coworkers having access to a device, or by third-party internet server administrators who transmit this information.

Many clients utilize email and text to confirm appointments or to ask simple administrative questions. Therapists also may use electronic communication to send invoices, referrals, assignments, or resources for clients. Electronic communication methods should not be used to seek therapeutic guidance. When in doubt, phone calls are best. Any written communication becomes part of a client's record and can be subpoenaed as part of that record.

In order to protect your privacy, staff will not communicate with clients via social media platforms. Following any social media, of a business nature, that a staff member publishes, is up to the discretion of the client. Privacy concerns should always be considered.

Signing this form signifies an understanding of the risks inherent to privacy in electronic communication and the understanding that confidentiality cannot be guaranteed.

I have read and understand the above policy:

Client Signature: _____ Date: _____